



Uploader Button or Request for Images

To upload medical images to us, there are two pathways: 1) you may receive a “Request for Medical Images” email from us; 2) you may use the “Uploader Button” on our website.

If you are sent a “Request for Medical Images”, check your inbox for an “Important: Request for Medical Images” email, and click the link to go to our clinic’s “Uploader Page.”

Once on our clinic’s “Uploader Page” you may need access to a CD Drive. Most likely, your images will be on a CD, but you are also able to upload images from Zip Files and Local Folders.

If You Have a CD Drive

On the “Uploader Page,” you will be presented with two options: “Create a Free Basic Account” and “Already Have an Account.”

After signing in, or creating a new account, you will be prompted to “Choose a Source” for your medical images.

When selecting images on a CD or in a folder, the entire CD or folder can be selected.

When the upload is complete, the images will be uploaded to your account and shared with us automatically.

Once the images are uploaded, you will be able to view them by logging into your account at mymedicalimages.com

If You Do Not Have a CD Drive

If you do not have a CD drive at home, you can order a brand new portable CD drive, through the mymedicalimages’ website located here: mymedicalimages.com/get-a-cd-drive/

Purchasing this CD drive will include a discounted mymedicalimages subscription. With the CD drive and subscription, you will have the ability to upload more images in the future, and store your family members’ images within your account.

If you have any questions, please call mymedicalimages 1-800-203-4771 for 24/7 live support